



HOUSE OF
WATERFORD
CRYSTAL



The House of Waterford Crystal Covid19 Safety Protocol

Here at the home of Waterford, we are taking every precaution to ensure a safe and enjoyable welcome for our visitors. Above all, the health and safety of our visitors and employees is our number one priority.

Below are the range of safety protocols we have implemented throughout our facility:

We have been awarded our Failte Ireland COVID-19 Safety Charter and our employees have participated in the training program instructing them on how to stay safe as well as how to keep our visitors safe.

We ask visitors to adhere to the physical distancing guidelines during their visit – this is detailed in our signage and our staff will be on hand if you need any guidance. We would also ask visitors to please bring a suitable face mask/face covering to wear while on tour and in our retail facility.

House of Waterford Crystal | Covid19 Safety



We have introduced the application of social distancing in our Cafe. Tables and chairs have been reconfigured to ensure enough distance between seated parties and we have external seating available.

We have introduced enhanced cleaning measures throughout the day and have reduced the capacity on each factory tour to allow for social distancing and the best possible visitor experience. There is separate entry and exit points and new hygiene screens have been installed at our retail counters and reception areas to help physically separate visitors from employees.

