

## STEP BACK IN TIME... OLD WATERFORD



After your visit to Waterford Crystal, we invite you to join us for an unforgettable guided walking tour of Waterford's rich and colourful history.

**The Viking Triangle Experience** takes you back to the time of the Vikings who first founded Ireland's oldest city and brings you up to the Victorian period.

This tour is an absolute must for any history buff.

### VIKING TRIANGLE EXPERIENCE HIGHLIGHTS

- At Reginald's Tower hear how Reginald the Viking founded the city in 914.
- Discover why Greyfriars Friary was founded in 1240 and closed 300 years later by King Henry VIII.
- Learn about Waterford's medieval deans and bishops in the 13th century Chorister's Hall.
- Visit the medieval mayor's wine vault and hear why he gifted it to the Church.
- At Christ Church Cathedral stand on the spot where Strongbow and Aoife were married in 1170, changing the course of Irish and British history.
- In the Victorian Theatre Royal relax and be regaled by the stories of Ireland's greatest and most colourful operatic composer, William Vincent Wallace.

TOURS START AT THE PLAZA IN FRONT OF  
WATERFORD CRYSTAL, ON THE MALL

#### Tour schedule 2010

June, July & August

Seven days a week – 11am, 2:30pm, 4:30pm & 7:30pm

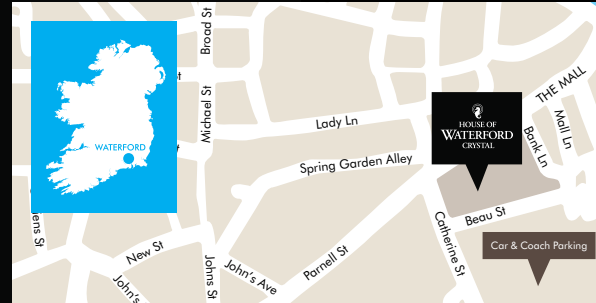
Group tours available throughout the year from  
8:00am to 8:00pm by prior booking.

#### Bookings

Tel: +353 (0)51 304500

Email: granaryrecep@waterfordcity.ie

## OPENING HOURS



### FACTORY TOUR

**January – February (5 days)**

Mon – Fri: 9.30am to 3.15pm

**March (7 days)**

Mon – Sat: 9am to 3.15pm, Sun: 10am to 3.15pm

**April – October (7 days)**

Mon – Sat: 8.30am to 4.15pm, Sun: 10am to 4.15pm

**November – December (5 days)**

Mon – Fri: 10am to 3.15pm

### RETAIL STORE

**January – February (6 days)**

Mon – Sat: 9.30am to 5pm

**March (7 days)**

Mon – Sat: 9am to 5pm, Sun: 10am to 5pm

**April – October (7 days)**

Mon – Sat: 9am to 6pm, Sun: 10am to 6pm

**November – December (5 days)**

Mon – Fri: 10am to 4.30pm

Please check our website for any updates to our opening hours.

Opening hours may be subject to change.

### House of Waterford Crystal

The Mall, Waterford City, Ireland

Call: +353 (0)51 317000

Email: houseofwaterfordcrystal@wwrd.com

[www.waterfordvisitorcentre.com](http://www.waterfordvisitorcentre.com)



HOUSE OF  
**WATERFORD**  
CRYSTAL

SPARK OF  
**CREATION**



### The House of Waterford Crystal

– Guided Factory Tour

– Opulent Retail Store

**Exquisite pieces of crystal...**

**Created before your very eyes.**

# SEE EXQUISITE PIECES OF CRYSTAL CREATED BEFORE YOUR VERY EYES

**Waterford Crystal has moved  
to a magnificent new home  
in the heart of Waterford City.**

The highlight of any visit, the Factory Tour gives you an up close and personal insight into the centuries-old tradition of Waterford Crystal making. You'll feel the heat of the furnace and marvel at the skills of our craftsmen.

After your Tour, indulge your passion for the world's most famous crystal in our lavish Retail Store housing the largest collection of Waterford Crystal found anywhere, while our exhibition of Sporting Trophies and Statement pieces is an absolute must-see attraction.

And if you're looking for refreshments... Relax and enjoy breakfast, lunch or afternoon tea in our Crystal Cafe.



## THE FACTORY TOUR



### 1. HISTORY OF WATERFORD

Your tour starts with an Audio Visual Presentation explaining the proud heritage of Waterford Crystal, and why its craftsmanship and design skills are famous the world over.



### 2. BLOWING & FURNACE ROOM

Witness the age-old art of making the wooden moulds used by blowers when shaping the molten crystal. Watch as the blower literally breathes new life into the molten crystal.



### 3. QUALITY CONTROL

At each stage of the production process the crystal is carefully inspected to ensure each piece meets Waterford Crystal's standards. Only pieces that satisfy these standards make it to the next stage.



### 4. CUTTING ROOM

Here master craftsmen rely on an abundance of skill and dexterity to cut the pattern onto the crystal using diamond tipped wheels. Too much, or too little pressure, and the cutter will have to start all over again.



### 5. SCULPTING & ENGRAVING

The sculptor uses his skill to sculpt shapes from solid blocks of crystal. The engravers then use copper wheels to engrave trophies and limited edition pieces that can take hundreds of hours to complete.



### 6. EXHIBITION & RETAIL STORE

In our Exhibition area, you'll find replicas of some of the world's most famous sporting trophies and an amazing collection of statement pieces created over the years.

With the largest selection of Waterford Crystal in the world, our opulent Retail Store gives you the perfect chance to remember your unforgettable day...

